



Monday, May 13, 2024 - 1:30 – 2:30 p.m.

Advocating for Quality Nursing Home Care: How the Ombudsman Program and CANHR Empower Residents and Family Members

Marin Wildfire Protection Authority (MWPA) Board Room
1600 Los Gamos Dr., Suite 345, San Rafael (directions on reverse)

<https://us06web.zoom.us/j/89784620459?pwd=03fY0ztRwRlFjHhWynfaieHfohbzel.1>

Meeting ID: 897 8462 0459 **Passcode:** 816182

Dial in: +1 669 219 2599 **One tap mobile:** +16692192599,,89784620459#,,,,*816182#

Description:

The Marin County Ombudsman Program and California Advocates for Nursing Home Reform (CAHNR) are the organizations to turn to if you or a loved one needs to be cared for in a Skilled Nursing Facility (SNF). They can provide you with a wide range of information and services related to SNFs, including navigation and advocacy.

Objectives:

By attending the presentation, participants will:

- Hear about the comprehensive services provided by the Ombudsman Program
- Learn about the resources that CAHNR provides to consumers
- Understand what to expect, how to prepare for and successfully navigate the SNF system

Presenters:

Dan Steckline, Program Coordinator, Long-Term Care Ombudsman Program
Pauline Shatara, Deputy Director, California Advocates for Nursing Home Reform

2:45 p.m. Marin County Commission on Aging Business Meeting.

Members of the public are welcome and encouraged to attend!

All public meetings and events sponsored or conducted by the County of Marin are held in accessible sites. Requests for accommodations may be made by calling 415-473-4381 (voice), 711 (TTY) or e-mailing disabilityaccess@marincounty.org at least five business days in advance of the event. Copies of documents are available in alternative formats, upon written request.

Directions

Marin County Commission on Aging Meeting Marin Wildfire Protection Authority (MWPA) Board Room

1600 Los Gamos Dr., Suite 345 San Rafael

(Marin Commons Building where the Sheriff's Office is located)

1. From Highway 101, exit at Lucas Valley Rd./Smith Ranch Rd.
2. Turn West onto Lucas Valley Rd.
3. Turn left onto Los Gamos Dr. Pass Kaiser Permanente and the front of 1600 Los Gamos then turn left into the parking lot on the freeway side of the building (see photos).
4. Enter at Lobby A and take the elevator to the third floor. The MWPA Board Room is in Suite 345.

