

Cultural Competence Advisory Board
Tuesday, February 11, 2014

Agenda

- 11:00 Welcome and Introductions**
- 11:15 Review of Cultural Competency Plan and Framework for Eliminating Disparities**
- 11:30 Priority Setting**
 - Areas of interest(s) to improve MHSUS based on plan
- 12:00 Action Planning**
 - Develop recommended plan based on priorities established
- 12:50 Announcements/Next Steps**
- 1:00 Adjourn**

Cultural Competency Advisory Board (CCAB)

Meeting on 2/11/14 from 11-1pm

Attendees: Cesar Lagleva, Darby Jaragosky, Mollie Heckel, Brian Robinson, Cesar Lagleva, Laurie Hunt, Kristen Gardner, Leticia McCoy, Vinh Luu, Douglas Mundo, Robbie Powelson, David Escobar, Kerry Peirson, Maria Donnell-Abaci, Jessica Diaz, Daniela DeVasques, Marisol Munoz-Kiehne, Lesia Kinsey

Absent: Connie Harris, Duy Vu, Celia Guillermo

Meeting began at 11: 04 am.

Introductions of members and their role in the county/community.

Presentation:

Cesar:

- Asked for thoughts regarding the Framework for Eliminating Disparities document. History of the document provided.
- Group role to advise the county on increasing inclusive of all groups of people.
- Reminded the group that the objective of the committee was to open it up to consumers, CBOs, etc. and to provide a place where everyone could get a voice, to support CBOs and to improve access to care and reduce stigma.
- Provided feedback to the group regarding the idea of a Consumer-run Cultural Competence training. MHSUS administration had been supportive and enthusiastic about the idea.
- Mentioned the Renaissance Center which provides loans for start-up businesses and is beginning a program for the TAY population.

Discussion:

- Vinh discussed the minority Mental Health Advisory Board which was in place years ago.
- Highlighted that different data regarding disparities is currently in different places and not combined yet.
- Kerry noted a disconnect between the clients and the providers in terms of needs.
- Darby notes a lack of monolingual/Spanish-speaking AOD providers in the community.
- Kerry proposed a survey to know what the community needs are and that for a survey to be done by someone familiar with the client base.
- Maria emphasized the importance of being inclusive.
- Kirsten briefly discussed the implementation Committee which is about to be dispersed and reformed.

- Kerry expressed concern about potential exploitation of the client population and lack of reimbursement.
- Discussion followed regarding volunteerism, cultural variation within the volunteer community, segregated barriers by institution. The Promotores model was discussed in depth of an example of community advocacy program.
- Highlighted the importance of developing policy-program-practice.
- Currently Adult probation has 300 identified TAY clients who are medium to high risk. Adult probation is developing a program to assist those clients.
- Robbie discussed some of the challenges for the TAY population (homelessness, accessing services, etc.)
- Jessica brought up Access. Discussion followed regarding the Access phone number, the need to make the MHSUS website more user friendly, in multiple languages, and in more consumer-friendly language. The Resource Manual needs to be updated to make it more user-friendly.
- Brian discussed steps the Access Team is currently taking to make it easier to track data and improve access to services.
- Discussion regarding the 1-888-818-1115 phone number. 211 needs to be updated by our system. This is done on the 211 website.

Next Steps:

Robbie wanted to invite participants on this committee to be a part of the Homeless Committee and assist with the HUD time survey for homelessness.

Three Workgroups have been formed:

1. Training- Leticia (chair), Maria, Jessica, Darby, Kerry, Cesar
2. Community Health Advocates- Vinh, Maria, Laurie, Kristen, Lesia, David, Marisol, Robbie, (chair-TBD)
3. Access- Mollie, Brian, Jessica, (chair-TBD)

Workgroups will meet at least once between now and the next meeting. Future CCAB meetings will have a large and small group component.

Next meeting will be 4/8/2014 from 11am-1pm at 3240 Kerner in Room 109