

Cultural Competence Advisory Board

Tuesday, August 6, 2014

11:00-1:00

3240 Kerner Blvd., San Rafael

Agenda

11:00 Welcome and Introductions

New members and guests

11:15 Committee updates

Policy committee

-Laura's Law/Assisted Outpatient Treatment

Access committee

-Interpreter training

Training committee

-Cultural Competency Training, October 29th

Media and Outreach committee

-Partnership w/CMCM to create a local TV program

-Promotion of Each Mind Matters state-wide campaign

Ad-Hoc Volunteer Consumer/Consumer Advocates committee

-STAR program

12:30 General Announcements/Updates

Performance Improvement Projects

Recruitment and hiring practices to increase diversity in staffing

MHSA RFPs

Board retreat

1:00 Adjourn

Cultural Competence Advisory Board Meeting

Tuesday, August 6, 2014, 11am-1pm

Members In attendance: Leah Fagundes, Vinh Luu, John Ortega, Kerry Peirson, Robbie Powelson, Laurie Hunt, Leticia McCoy, Sandy Ponek, Maria Donnell-Abaci, Ngoc Loi, Robert Harris, Kristine Kwok, Cheryl August, Cecilia Guillermo, Douglas Mundo, Kristen Gardner, David Escobar, Brian Robinson, Cesar Lagleva

Absent Members: Darby Jaragosky, Marisol Munoz-Kiehne, Jessica Diaz, Gustavo Goncalves, Chantel Walker, Cat Wilson

Guests In Attendance: Suzanne Tavano, Dawn Kaiser, Denora Montalvan, Gloria McCallister

11:00 Welcome and Introductions

Cesar requested that Policy and Media Committee be moved to later in the meeting.

Committee updates

Access committee

-Interpreter training

1. Committee reported that Contra Costa had a mandatory interpreters training program, and proposes that an analogous program with modified materials could be implemented in Marin.
2. It was discussed whether a Performance Improvement Project (PIP) could be implemented around interpreting training. It was concluded that it was a worthwhile project, but that the format of PIP may not be conducive to seeing it realized.
3. It was stressed that the California Cultural Competency Plan articulates many pervasive issues that could be used for PIPs.
4. Cesar and Kristine will further discuss this topic and report to the board at the next meeting.

-Website

1. The Network of Care website has been closed.
2. The new HHS website is in the early stages of creation. The CCAB shall be in close consultation with the developers. The point of contact is Kasey Clarke.
3. Any recommendations about website content should be directed to Kasey.
KClarke@marincounty.org.

Training committee

-Cultural Competency Training, October ~~29th~~

1. It was corrected that the training would be on Monday, October 27th, not the 29th as stated on the agenda.
2. The Training Committee will be meeting every Friday in September and October, beginning on September 5th, between noon to 1:30pm at the Wellness Center to organize the next CCAB Training. Robbie, Kerry, Leticia, Maria, Ngoc and Cheryl have agreed to return as presenters.

Cesar will contact the remaining presenters from the last training to inquire about their interests and availability. Kristine has agreed to present on Older Adults and will recruit another co-presenter with lived experience for the training.

3. It was agreed that people who had been on the waiting list for the last training would be reached out to two weeks before advertisements were sent to the division, department and public.

Performance Improvement Projects

1. The group discussed what a Performance Improvement Project (PIP) is, how it is defined, and how they are typically carried out.
2. The group discussed potential Performance Improvement Projects:
 - a. Access improvement for Latino communities at Social Services.
 - b. Engagement for African American communities.
 - c. Cultural change to make society more peaceable so that there is less mental illness.
3. *It was stressed that the California Cultural Competency Plan articulates many pervasive issues that could be used for PIPs.*

Policy Committee

-STAR program

1. Kerry conducted a site visit to the STAR program, a special program run by many agencies for mentally ill people in the criminal justice system.
2. Found that the STAR program is very complex, with many institutions involved.
3. Stated that more of a mental health approach, vs a criminal justice approach, was needed in the program. Perhaps providing after-care services upon graduation from STAR program could be recommended, along w/increase in mental health staffing/services at the county jail that are culturally/racially diverse and appropriate.
4. One member stated that the STAR Program is unacceptably poor at referring people of color to its program, and alluded to a personal story of an African American individual with schizophrenia should, but was not, referred to the STAR Program.
 - It was further discussed that in general, people of color are sent to jail instead of psychiatric emergency services, which means they are often never referred to county mental health services.
 - It was found by CCAB members that the STAR program was extremely confusing to clients, family members, for whom English was a second language.
 - It was discussed how the new MH triage teams could help ending this disparity.
 - Kerry will follow-up w/STAR supervisor to continue to discuss ways to provide after-care services upon participants' graduation from the program.
5. There was some discussion that a "Joel Fay" model could be adopted across the county.

-Laura's Law/Assisted Outpatient Treatment

1. There was an open discussion about AOT and Laura's Law. It was agreed that the Policy Committee would scrutinize the issue moving forward. The policy committee will continue to monitor the emergence of this issue in Marin and will meet in the near future to write a position.

2. This topic will be further discussed at the next Mental Health Board meeting on October 14th. Board members were encouraged to attend.

Media and Outreach committee

-Partnership w/CMCM to create a local TV program

1. Two programs are being pursued, one will feature people as they interact with crisis, the other will focus on services being provided to the Latino community.

Due to time constraints, the following scheduled issues were not touched upon. Will table these outstanding issues for the next meeting.

Recruitment and hiring practices to increase diversity in staffing

MHSA RFPs

Board retreat

1:00 Adjourn

Next Board Meeting: Tuesday, 10/14/14, between 11-1 at the Wellness Center