

## **Cultural Competence Advisory Board (CCAB)**

Tuesday, August 13, 2019 11:00am-1pm

20 N. San Pedro Rd, San Rafael, Pt. Reyes Room

**Board Members Present:** Cesar Lagleva, Veronica Alcala, Gustavo Goncalves, Sadegh Nobari, Mark Parker, Marta Flores, Maria Rea, Jessica Diaz, Maya Gladstern, Jaime Faurot, Terry Fierer, Kelli Finley, Vinh Luu, Paula Astalis, Paulina Oliver, Kerry Peirson, Alexis Wise, Cheryl August

**Board Members Absent:** Julie Lehman, Robert L. Harris, Maria Donnell-Abaci, Sarena Napler

### **11:00am Welcome and Intros**

### **11:15am BHRS and Community Announcements and Updates**

- **New HHS Director** – Benita McLarin – First African American Woman to lead the Health and Human Services Department. Will be invited to the November meeting for a Meet and Greet. November will be the last meeting Cesar will be attending.
- **Upcoming Cultural Competence Trainings** – There are two major initiatives that are being taken in consideration in terms of Cultural Competency which is: initiative on race and the emergence of LGBTQ initiative. This will be co-led with Brian Robinson the director of Youth and Family services, along with a consultant and trainer Anthony Ross. This is in effort to get our system and Agency partners more grounded and informed on how to provide best intervention and treatment practices in the LGBTQ community culture.
  - There will be a training in the fall led by Debra Talb that will be focusing on race
- **Others-** Requests regarding other training in what's lacking in our system question was asked, and the following issues were discussed:
  - Bilingual public materials in Spanish and Vietnamese be available to clients and training for staff
  - Canal Alliance to provide a community resource in Spanish
  - Organizations mentioned that should have bilingual materials are: CAM, Canal Alliance, Buckelew, ICS, Center Point, Homeward Bound, Empowerment Club House, Sphar Center
  - Training and consultation with Ken Hardy requested as a follow up after other trainings
  - Potential training for Cultural Humility
  - Trauma enforced training to help those who have mental and drug issues
  - Public Charge- brief description given: a part of Immigration Law designed to determine whether someone might become dependent on government assistance as their main source of support. If someone is determined as a Public Charge, they are denied admission to the US or refuse residency. The community might not seek Mental Health services out of fear of seeking benefits because of Public Charge. TBD with more information next meeting

- Marta Flores is the ACCESS Team supervisor and has accepted a position with the IMPACT team. First day will be September 23. ACCESS team working with Steve Kaplin, county consultant, to help with system of how things are running. ACCESS team Health Navigator will start soon. A Health Navigator is an ACCESS clinician out in the field that will be able to assess people in the community.
- Cesar retirement update- December 31<sup>st</sup> will be last in the office. This board to make decision, brainstorm, and be forceful to make this committee a mandate board. Board to invite Jei Africa to next board meeting to discuss continuation of Board despite Cesar's departure.
  - Ask direct questions on how the system is accountable to this board
  - Build on what's already been created

### **11:30am Subcommittee updates**

- **Advocacy (Mar, Cheryl, Maria A., Julie)** – Chose the following: Trauma informed best practices. Subcommittee Formation will meet and identify what they will be advocating. Develop what is the goal and purpose. How the board can support this agenda. TBD in next meeting.
- **Workforce retention and exit interviews (Gustavo, Paula, Jessica, Maria R.)** – Identified the need for workforce retention. Based on the CCAB workplan around recruitment. PowerPoint presented and attached.
  - Group to prioritize 3 recommendations and build a plan of action to shape strategy

### **12:00 Peer and Recovery 3-Year Initiative Update**

- **Peer and Recovery Initiative** - Some members of the committee (**Terry Fierer, Maya Gladstern, Cesar Lagleva**)
  - Work is relatively new that started in April after a Peer and Recovery training
  - Focused on providing a greater level of education and information on what a Peer is and is not
  - The name of the team is called the Recovery and change team
  - Updates will be discussed in next meeting

### **12:30pm Adjourn**

**Next Meeting: September 10, 2019 between 11am-1pm, 3240 Kerner Blvd, San Rafael, Room 109**