



DEPARTMENT OF
HEALTH AND HUMAN SERVICES

Promoting and protecting health, well-being, self-sufficiency, and safety of all in Marin County.



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Background

The County of Marin provides temporary housing for individuals who have been diagnosed with or exposed to COVID-19 and need assistance for isolation or quarantine. To assure the safety and wellbeing of Marin County residents, Marin County Public Health is introducing referral criteria for this program. Residents must be referred by one of the designated referring agencies listed below.

Referral Criteria

A Marin County resident under Public Health COVID-19 investigation who has been diagnosed with COVID-19 (this includes presumptive diagnosis) or who has been identified as a close contact of a COVID-19 case or who requires a private room for quarantine (e.g., person experiencing homelessness who has been tested for COVID-19).

Resident requires no independent activities of daily living support¹; and, cannot safely isolate or quarantine. Service and emotional support animals are allowed.

Prior to referral, agencies must arrange at least one tele-health visit on the day of arrival at isolation and quarantine (I&Q) housing and one tele-health visit on the day prior to the end of their isolation/quarantine period. Clinicians should determine if more frequent tele-health visits are clinically indicated. *There are no clinical or support services on site.*

Discharged hospital patients must be provided with discharge instructions, medications on hand (including over-the-counter medications), and supplies.

Referral Agencies (as of July 29, 2020)

- Canal Alliance
- Coastal Health Alliance
- Kaiser Permanente Medical Center – San Rafael
- Marin City Health and Wellness Center
- Marin Community Clinics
- MarinHealth Medical Center
- North Marin Community Services
- Performing Stars of Marin
- Ritter Center
- San Geronimo Valley Community Center
- Sutter Novato Community Hospital

¹ Residents who have an established In-Home Support Services (IHSS) caregiver would require an IHSS reassessment prior to referral.

- Other contracted vendors approved by the County of Marin

Exclusion Criteria

Social Exclusion Criteria

- Demonstrates active suicidal ideation;
- Has an active restraining order, protective order, or other court order preventing the referred guest from being within a certain distance of a person or population currently assigned to housing;
- Walk-ins or self-referrals;
- Unaccompanied minors; or,
- A known history of felonious and/or violent crimes against a person(s); Registered Sex Offender (PEN § 290); or, Arson Registrant (PEN § 457.1(p)(c)). *Referring agencies must inquire and confirm that the referred individual is not required by law to register with a state or local government agency.*

Medical Exclusion Criteria

- Requires acute medical care
- Oxygen dependent
- CPAP or BiPAP therapy
- Diagnoses requiring nebulizer treatment
- New prescription of rescue or relief inhaler
- Hypoxia (less than 90% on room air)
- Pneumonia
- Methadone maintenance therapy
- Dementia and/or cognitive impairment
- Intravenous medication administration
- Wound care
- Hyperglycemia (glucose > 200)
- New diagnosis of diabetes
 - Residents with a history of diabetes must demonstrate competence in diabetes self-care and have all diabetes supplies and devices (includes glucometer, test strips, lancets, and sharps container).

Referral Process

1. Referring agency will contact Marin Health and Human Services (Marin HHS) to refer a candidate through the [Universal Resource Referral Form](#).
2. Referrals are processed from 8 am to 4:30 pm. Referrals received after 4:30 pm will be processed the following day.
3. Upon assignment, Marin HHS will coordinate transportation.
4. Referral and intake staff are available between 8 am – 6 pm daily.

Sincerely,

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