

# Residential Care Homes Checklist

## General Atmosphere

- Is the facility warm and hospitable?
- Do the residents interact with one another?
- Do the residents appear interested and involved?

## Physical Consideration

- Is the location convenient for the resident, family and friends?
- Are the exits clearly marked?
- Is the furniture in good repair?
- Is the facility generally clean?
- Does the room temperature seem comfortable?
- Is the facility free of unpleasant odors?
- Does the facility have an emergency plan?

## Food Service

- Are kitchen and dining areas clean and comfortable?
- Are the menus posted for review? Do they seem nutritious and well balanced?
- Are special dietary requirements accommodated?
- Are there healthy snacks available between meals?

## Bedrooms and Bathrooms

- Is there easy access to beds?
- Is there adequate lighting?
- Is there adequate storage?
- Is the bathroom clean and accessible?
- Are there enough bathrooms?
- May the resident decorate his/her own room?

### **Social/Activity Rooms**

- Is there enough room available for the residents to gather?
- Is there a telephone available where private calls can be made?
- Is there room available where residents can visit with family or friends?

### **Services/Activities**

- Will the facility provide transportation or help to arrange for transportation to medical services?
- Will arrangements be made for a resident to worship as he/she pleases?
- Are there group and individual activities provided inside the home?
- Are there outside trips for those who choose to go? Wheelchair vans, if needed?
- Is special attention given to each resident's interests?
- Are the Ombudsman and Residents' Rights posters prominently displayed?

### **Staff**

- Can staff speak and understand the residents' language?
- Is the staff courteous and kind to the residents?
- Does the staff show interest in the residents' welfare?
- Does the staff appear to have an understanding of the residents' limitations and needs?
- Is the staff trained in CPR and First Aid?
- How long has the current staff worked at the facility?
- What are the staff schedules?

### **Financial Business/Administration**

- What services are covered by the basic monthly fee?
- If there is a prolonged hospital or nursing home stay, how long will the room be held?
- Does the administrator handle resident's personal money? Is he/she bonded?
- What are the house rules? Is smoking or alcohol allowed?
- What are the visiting hours?
- Has the facility made provisions for safe-guarding the residents' personal property and valuables?

## **Medical and Safety Considerations**

- Are fire extinguishers and smoke alarms visible?
- Are rooms and hallways well lit?
- Are medications stored in a locked environment?
- Will the facility care for residents who become incontinent?