

## Skilled Nursing Facility Checklist

### General Atmosphere

- Is the facility clean and relatively free of odors?
- Is the facility maintained at a comfortable temperature for patients?
- Are halls reasonably uncluttered?
- Are the Administrator and Director of Nursing visible in the patient care areas?
- Is there a noticeable attitude of caring expressed toward the patients by all of the staff?
- Do the patients communicate with each other?
- Are visitors welcome?

### Quality of Care

- Does the patient or his/her family participate in developing the patients care plan?
- Do the patients look well taken care of? (Are they dressed for the season and time of day?)
- Do patients who need assistance with eating receive it?
- Does staff respond quickly to patient calls for assistance?
- Is water readily available and are patients offered assistance in drinking water on a regular basis?

### Patient's Rights

- Is privacy assured when the patients receive care?
- Are patients treated with dignity and respect?
- Are call bells placed within the patient's reach?
- Is an effort made to provide for roommate compatibility?
- Is there a program to restrict the use of physical restraints?

### Staff

- Is the relationship between staff and residents warm, polite and respectful?
- Do the staff wear name tags?

- Does the facility offer training and continuing education programs for all staff?
- Does the same team of nurses and Certified Nursing Assistants (CNA's) work with the same resident on an on-going basis?
- Is there a full-time social worker on staff?

### **Dietary**

- Is a menu posted, and is it adhered to?
- Are meals hot and attractively served?
- Are fresh fruit and vegetables used in season?
- Are personal food likes and dislikes considered in meal planning?

### **Activity Program**

- Is the calendar posted for the current month?
- Do activities take place as scheduled?
- Are there a variety of activities and do they seem to meet the patients' needs?
- Is there an activity plan for every patient, including room-bound and disoriented patients?