

Public transit access to 120 North Redwood Drive

From San Rafael Transit Center

Route 257 – San Rafael Transit Center (platform D) to Smith Ranch Road. Week-day service every 60 minutes.

Local routes to the San Rafael Transit Center

Route 45/45K – San Rafael Transit Center (platform B) to Kaiser/Terra Linda via Marin Civic Center. Daily service every 30 minutes

Route 49/49K – San Rafael Transit Center (platform B) to Novato via Marin Civic Center. Daily service every 60 minutes

Route 233 – San Rafael Transit Center (platform D) to Santa Venetia via Marin Civic Center. Daily service every 60 minutes

Route 259 – San Rafael Transit Center (platform D) to Marinwood via Marin Civic Center. Weekday service every 60 minutes

All Marin Transit services are wheelchair accessible and hold at least two bicycles. One-way fare is \$2.00 for adults and \$1.00 for seniors/youth/ disabled.

For additional information, call (415) 226-0855 or go to www.marintransit.org

How Do I Apply?

You may apply in person at our office at 120 North Redwood Drive, San Rafael. GR eligibility staff is sometimes available at other locations. For more information, please call (415) 473-3450.

In-Person: Apply at Marin County Health & Human Services, Public Assistance Office In San Rafael, between 8:00 am — 4:00 pm Monday through Friday.

San Rafael

120 North Redwood Drive
West Wing—1st floor reception
San Rafael, CA 94903
Phone (415) 473-3450

Fax (415) 473-3555

Hours: M-F 8:00am-4:00pm

E-MAIL: GENERALASSISTANCEINFO@MARINCOUNTY.ORG



If you are a person with a disability and require this document in an alternate format (example: Braille, Large Print, Audiotape, CD-ROM), you may request an alternate format by calling (415) 473-3400 or TDD (415) 473-3344.

General Relief Program

How to apply for temporary cash aid and employment assistance



United Way 2-1-1

Free, confidential, information and referrals 24 hours per day seven days per week in over 150 languages. Dial 2-1-1 for any kind of health or human service needs.

Marin Health and Human Services

This information is accurate as of November 2017

About General Relief...

What is General Relief (GR)?

GR is a county-funded program that provides temporary cash aid to eligible Marin adults (over 18 years old) who have no dependent children living with them. Its goal is to help clients obtain self sufficiency.

How do I apply?

You may apply in person at our office at 120 North Redwood Drive, San Rafael and will be given an appointment for an intake interview. GR eligibility staff is sometimes available at other locations. For more information, please call (415) 473-3450.

What are the basic eligibility requirements for GR?

Eligibility for GR is based on residency, income and resources:

- You must live in Marin & intend to stay.
- You must be a United States citizen, legal permanent resident, or residing under PRUCOL.
- Liquid assets cannot exceed \$200 (\$400 for a married couple).
- Income may not exceed the maximum cash aid of \$387 month (single person) or \$636 month (for a married couple).
- Personal Property cannot exceed \$600 (\$1200 for a married couple) - some items are exempt.
- You will be required to apply for and accept any potentially available income such as Unemployment, Financial Aid, pensions, Social Security benefits, etc.
- Other criteria may come into play depending upon your individual situation.

How much will I receive if I qualify?

The maximum GR benefit for a single person is \$387 a month and \$636 a month for married couples. (Allowable income will reduce the amount of GR awarded.)

Am I eligible for GR if I receive Cal-Fresh (formerly Food Stamps)?

Receiving Cal-Fresh neither entitles you to GR benefits nor excludes you from receiving them. GR requires you to apply for and accept CalFresh in Marin.

Will I receive medical benefits?

GR requires you to apply for and accept Medi-Cal in Marin.

How long can I get GA?

If you are determined able to work, you may receive GR for 180 days within a twelve-month period. If GR determines you are not able to work due to physical, mental, or other impairments, there is no limit on how long you can receive GR as long as you meet on-going program requirements. In this case, your situation is reviewed each month.

What employment services does the GR program offer?

GR is designed to help recipients obtain self sufficiency by offering employment services. Recipients receive an individualized assessment of their employability based on their work skills, work experience, limitations and capabilities.

An Employment counselor will help you develop an employment plan to focus your job search efforts in light of the current job market. Workshops are available that will provide job-search training and other skill development that will enhance recipients' efforts in landing a job. Referral services and other educational opportunities may be suggested.

What happens if I do not get a job within the 180 day time limit?

Your employability is continually being reassessed as you participate in our Employment Services. Additional resources may be provided to assist you as needed.

What if I am disabled or temporarily unable to work?

If GR determines you are temporarily unable to work, GR staff, in conjunction with program evaluators and community partners, will develop a treatment plan that assists your recovery and reentry into the workforce.

If you are disabled, GR will support your claim for disability benefits from Social Security.

What is the CAPI Program?

Cash Assistance Program for Immigrants (CAPI) provides cash assistance to certain aged, blind, and disabled legal non-citizens ineligible for Supplemental Social Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI applicants are screened and given the CAPI application at our 120 North Redwood office, however applications are then sent to San Mateo County to be processed.

What else should I know about the GR program?

All GR recipients are expected to comply with their individually developed treatment or employment plan.

For More Information about GR

Visit www.marinhhs.com and click on the Social Services link.