


County of Marin Behavioral Health and Recovery Services (BHRS)	POLICY NO. BHRS-44
	Next Review Date: March 2021
POLICY:	Date Approved: March 28, 2018
<u>NETWORK ADEQUACY MONITORING</u>	Date Reviewed/Approved:
NEW POLICY	By:  Jei Africa, PsyD Director of Behavioral Health and Recovery Services

POLICY: NETWORK ADEQUACY MONITORING

I. PURPOSE:

This policy is to establish the process and monitoring of network adequacy of the Mental Health Plan (MHP) and the Drug Medi-Cal Organized Delivery System (DMC-ODS) within the County of Marin Behavioral Health and Recovery Services (BHRS).

II. REFERENCES:

Code of Federal Regulations (CFR), Title 42, § 438.68
Welfare and Institutions Code (WIC), Division 9, Part 3, Chapter 7, Article 6.3, §14197
California Assembly Bill (AB) No. 205
California Department of Health Care Services (DHCS) Information Notice 18-011
BHRS-46 Timely Access of Service
BHRS-35 MHP & DMC-ODS Informing Materials
BHRS-SUS-24 Monitoring

III. POLICY:

The County of Marin Behavioral Health and Recovery Services is a Medi-Cal managed care program and will comply with network adequacy standards as required by the Code of Federal Regulations and the California Department of Health Care Services.

IV. AUTHORITY/RESPONSIBILITY:

Quality Management
Program Managers
Access Team Supervisor

V. PROCEDURE:

A. *Network Adequacy Standards:*

The County of Marin BHRS will comply with Network Adequacy standards as required by Federal and State mandates. This includes maintaining an adequate network of providers that are located within the relevant time and distance standards.

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For Marin, these time and distance standards are up to 30 miles or 60 minutes from the beneficiary's place of residence for the following service types: psychiatry, outpatient mental health services, outpatient substance use disorder services, and opioid treatment programs. For detail of timely access standards, please refer to BHRS Policy and Procedure BHRS-46 Timely Access of Service.

B. Monitoring

Quality Management, or appointed designees, will monitor network adequacy through the following ways:

1. Provider Lists: will be updated monthly and will be available in paper and electronic copies. Requirements for Provider Lists can be found in BHRS Policy and Procedure BHRS-35 Mental Health Plan (MHP) and Drug Medi-Cal Organized Delivery System (DMC-ODS) Informing Materials.
2. Timely Access Standards: geo-mapping will be reviewed and updated quarterly to reflect any changes in provider accessibility within the County of Marin and the population of Marin County Medi-Cal beneficiaries.
3. Network Adequacy Standards: review/update/complete and submit Network Adequacy Certification Tool (NACT) to the Department of Health Care Services (DHCS) on a quarterly basis (MHP) or annual basis (DMC-ODS) as required.
4. Additional procedures for monitoring DMC-ODS network adequacy can be found in Policy BHRS-SUS-24 Monitoring.