


County of Marin Behavioral Health and Recovery Services (BHRS)	POLICY NO. BHRS-45
	Next Review Date: March 2021
POLICY:	Date Approved: March 28, 2018 Date Reviewed/Approved:
<u>OUT OF NETWORK ACCESS</u>	
NEW POLICY	By:  Jei Africa, PsyD Director of Behavioral Health and Recovery Services

POLICY: OUT OF NETWORK ACCESS

I. PURPOSE:

This policy is to describe processes for out of network services for County of Marin beneficiaries.

II. REFERENCES:

Code of Federal Regulations (CFR) Title 42 §438.14 (b) (4); 438.206 (b)(4)
California Department of Health Care Services (DHCS) Information Notice 18-011
BHRS-31 Service Authorization
MHSUS-ADP-19 Selective Provider Contracting

III. POLICY:

It is the policy of the Behavioral Health and Recovery Services (BHRS) Mental Health Plan (MHP) and Drug/Medi-Cal Organized Delivery System (DMC-ODS) to ensure appropriate services to beneficiaries that meet medical necessity. If the provider network is unable to provide necessary services, covered under the contract, to a particular enrollee, the MHP and/or DMC-ODS must adequately and timely cover these services out of network for the enrollee, for as long as the MHP and/or the DMC-ODS provider network is unable to provide them. Out of network providers are required to coordinate with the MHP and/or the DMC-ODS for payment and must ensure that the cost to the enrollee is no greater than it would be if the services were furnished within the network. For further detail on DMC-ODS services, refer to POLICY MHSUS-ADP-19 Selective Provider Contracting.

Medically necessary services are authorized as described in the BHRS Policy and Procedure BHRS-31 Service Authorization, specifically using the same protocol as in the "Initial Service Authorization" section.

If an individual is eligible for American Indian Health Services (IHS), and there are no American Indian Health Care Providers (IHCP) within the county, the MHP and DMC-ODS permits out-of-network services from an IHCP.

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IV. AUTHORITY/RESPONSIBILITY:

Quality Management
 Program Managers/Supervisors
 Access Team Supervisor
 Contract Managers

V. PROCEDURE:

- A. Requests for out-of-network access shall go through the Access Team, or designee, for consideration and decision.
- B. The MHP will make efforts to contract with IHS for medically necessary services as deemed appropriate for eligible participants.