

Frequently Asked Questions

What Does AOT Provide?

- Screening and assessment
- Outreach and engagement
- Referrals to appropriate county and community programs offering case management, psychiatric care, medication management, housing support, and recovery services.

Are court-ordered clients required to take medications?

- No. The court may order treatment, but cannot compel medication compliance.
- Medication compliance is completely voluntary.

What if a referred individual does not meet AOT criteria?

- Clients who do not qualify for AOT will be referred to other county or community services.

For non-urgent Mental Health Or Substance Use Services:
Contact the ACCESS LINE
at (888) 818-1115

The Assisted Outpatient Treatment Team

3270 Kerner Blvd. Suite A
San Rafael, CA 94901
Phone: (415) 473-4321
Fax: (415) 532-1789

<https://www.marinhhs.org/assisted-outpatient-treatment>

NOTE: AOT is NOT a Crisis Service. If experiencing a mental health emergency - Call 911, go to the nearest hospital, or contact the Mobile Crisis Response Team at: 415-473-6392, Monday – Saturday, 1:00 PM – 9:00 PM.



If you are a person with a disability and require this document in an alternate format (example: Braille, Large Print, Audiotape, CD-ROM), you may request an alternate format by calling: (415) 473-4321(Voice)/(415) 473-3232 (TTY) or e-mail: DisabilityAccess@MarinCounty.org



Assisted Outpatient Treatment

(AOT)



For more information call:
(415) 473-4321

Assisted Outpatient Treatment—What is AOT?

AOT, also known as AB 1421 or Laura’s Law, provides services for individuals who are experiencing a serious and persistent mental illness, who can benefit from treatment, but decline voluntary participation.

Once an individual is referred, the AOT team will attempt to engage them in services on a voluntary basis. If the individual is still declining the recommended treatment, the AOT Team may petition the court with a plan and recommendation seeking court-ordered, involuntary outpatient treatment.

Participants will be offered community-based, mental health services delivered by a highly trained, professional, multidisciplinary team. Services include: Screening, assessment and referrals, intensive case management, psychiatry, medication management, housing support and assistance in reaching recovery goals.

Who qualifies for AOT?

A person is eligible if they are 18 years or older and a resident of Marin County with a serious mental illness that causes them to be unlikely to survive safely in the community without supervision. Additionally, the person’s mental health must have either resulted in:

- Psychiatric hospitalization or incarceration two or more times within the past 36 months.
- OR**
- Threats or acts of serious and violent behavior towards themselves or others within the past 48 months.

Eligibility is based on criteria screening and professional clinical judgment.

Referrals

Who can refer?

- Family members who are over 18 (parent, spouse, sibling, or child)
- An adult with whom the individual lives
- An agency that is providing mental health treatment to the individual
- Inpatient and outpatient hospitals
- A licensed mental health treatment provider
- Law enforcement agencies

Assisted Outpatient Treatment Process

