

This information is to help Marin County residents prepare for Public Safety Power Shutoffs (PSPS). Questions regarding timing and location of PSPS events and extended outages should be directed to PG&E via their website or (866) 743-6589. **Please only call 9-1-1 if you are experiencing a medical or life-threatening emergency.**

For non-emergency information and assistance, older and vulnerable adults can visit Marin County Health & Human Services' online resource guide at <https://www.marinhhs.org/community-resource-guide> or call **(415) 457-INFO (4636)** between 8:30 am. and 4:30 p.m. Monday – Friday.

### Step 1: Stay Informed

- Sign up to receive safety information on Nixle by texting your ZIP code to 888-777.
- Sign up for [AlertMarin](#) notifications to receive information on immediate threats to personal safety or property, tailored to an address of your choosing.
- Watch for wireless emergency alerts if evacuations are ordered, intended to reach all cell phones in the area.
- Sign-up for PSPS Zip Code Alerts by texting ENROLL to 97633 or by calling 1-877-9000-PGE.
- Update contact information with PG&E at [www.pge.com/mywildfirealerts](http://www.pge.com/mywildfirealerts) or by calling 1-866-743-6589.

### Step 2: Review emergency plans

- Talk to a medical provider about a power outage plan for medical devices powered by electricity, including back up batteries, and refrigerated medicines.
- When an extended outage is announced for your area, consider relocating for a few days with a friend or family member in an area with power.
- Identify several evacuation routes for your location and tell someone out of the area which route you plan to use.

## Extended Power Outage Information

- Keep vehicles fueled and ready in case of an evacuation.
- Make a list of what you'll want to take with you if you leave your home quickly. Consider the Five P's of Evacuation: People/Pets; Prescriptions; Papers; Personal Needs; Priceless Items.
- Take inventory of available supplies such as food, water, clothing, and flashlight batteries.
- Have some cash available in case retailers are unable to accept credit cards during an outage.
- Check thermometers in refrigerators and freezers during an outage. Dispose of perishable food if the temperature reaches 40 degrees or higher for an extended period.
- Keep mobile phones charged.
- Know how to manually open electric garage doors and gates.
- For more information, including what to do during a power outage, visit [www.readymarin.org](http://www.readymarin.org) and [www.ready.gov](http://www.ready.gov), <https://www.marinhhs.org/preparing-extended-power-outages>

### Step 3: Know where to go if you need medical care

- **Hospitals:** Hospitals affected by outages plan to operate on generator power for inpatient care and emergency surgeries. Elective surgeries may be postponed. ERs will be open but may experience increased traffic.
- **Clinics and Health Care Provider Offices:** Health care facilities may be closed in the event of a power shutoff. Talk to your provider if you have concerns or if you have ongoing/regular appointments.
- **Cooling/Charging Centers:** Cooling/charging centers may be set up for those who need respite from heat or a charging source for portable Durable Medical Equipment.

### For more information and resources:

- Marin County Health and Human Services (HHS) website: <https://www.marinhhs.org/preparing-extended-power-outages>
- PG&E: [Fire Threat](#), [PSPS Event Maps](#) and [Service Impact Map](#)