

Marin County Systems Integration Steering Committee

Meeting Notes

September 20, 2011 • 9:00 - 10:30
20 North San Pedro Road, San Rafael

Attendees: Brian Slattery, Catherine Condon, Diane Linn, Bruce Gurganus, Mary Kay Sweeney, DJ Pierce, Rob Reinhard, Bobbe Rockoff, Hutton Taylor, Julie Van Winkle, Margaret Kisliuk, Marsha Grant, Amy Rogers, Larry Meredith

1. Approval of Agenda - The agenda was reviewed and the minutes were approved. Hutton reported that Probation was invited and Teresa will attend. Julie mentioned that the document Ken referenced at the last meeting is on the back of today's agenda. It is a guide for Change Agents and supervisors/managers regarding how to structure their relationship successfully.
2. Updates
 - Catherine mentioned that they are continuing to work on core competencies. Ken asked for Change Agent volunteers at the last Change Agent meeting and several people offered to work on this project. Bruce mentioned that there is already curriculum developed in these areas and this curriculum could be a resource for the core competency team.
 - There was formal recognition of Change Agents who attend the Steering Committee meetings: Debbie Tate, Amy Rogers, Michelle Johnson, and Marsha Grant.
 - Larry Meredith discussed the Triple Aim approach and mentioned that the work of this committee will move us forward into a more affordable and effective system. It will take time but it is a worthwhile endeavor. He said that the recommendations of this committee are important to HHS and will inform efforts to improve welcoming and co-occurring competency county-wide.
 - Hutton asked how recommendations should be forwarded to the HHS Executive Committee. He mentioned the concept of welcoming being a way to improve productivity. How do we get supervisor buy-in? Larry suggested that the Steering Committee decide how to proceed with specific recommendations and bring them to him.
 - The suggestion was made to use the first AB109 clients to test this process and learn how to improve our welcoming and co-occurring competency. Margaret suggested that the AB109 group might be in a better position oversee this process. DJ said that we can use AB109 funds to focus on client -centered care as these funds follow clients and are not driven by funding streams.
 - Brian supported the "go slow" approach that Larry mentioned. He said it is hard to set aside time when budgets are so tight and staffing levels are being reduced. Some of HHS' responses have been a "one size fits all" approach and this is not effective. If both disorders are primary, how do we approach reimbursement? Clinicians need to build capacity in the area of meeting clients' needs and creating billable notes, etc. Diane said we must remember to remain client focused as we work out billing/primary diagnosis issues. DJ said that Ken and Chris provided a simple and effective approach to meeting the needs of clients and billing for services. She suggested they provide an overview of this process at the next meeting.

- Larry would like to see primary care involved. Bobbe mentioned that Ken and Chris will attend the next MCF/ FQHC meeting so that these efforts will become integrated.

3. Change Agent Update

- Amy will provide an update on the August SC meeting and this SC meeting at today's Change Agent meeting. The challenge is that she is the only person working on the meetings as Michelle is sick and Kathy is out. Diane said that Amy should call Julie Baker for support with meeting. Marsha agreed to take notes if she is able to attend today's meeting.
- Amy wants the Change Agents to complete the directory of information so that they can do warm hand offs and have a resource for agency scope and individual contacts. Diane mentioned that Joe from the Continuum has a resource document and these may be combined rather than duplicated.
- Amy will ask Kathy to re-send the directory so that it can be updated further and distributed to the Change Agents.
- Hutton asked what the Change Agents need from the SC and he mentioned that at the last meeting, Michelle said there was a disconnect between the SC, Change Agents, and middle management.
- Amy said that the Change Agent meeting is today at 1:30 at the Health and Wellness Campus in room 109. Any SC members can come and support the integration/ communication process. She said that Change Agents need clarification on their role. She suggested that Change Agents can set aside a day of the month to connect and share information and, in this way, they will be connected and continue to clarify their role and work moving forward. Hutton asked the SC if they wanted to support this as a way to improve integration and communication and the group agreed that this is an important step.

4. How to help programs move from the Compass to QI plans and what agencies can do to support and assist Change Agents in their work.

- Hutton asked if this is still challenging and people responded that it is. Amy's suggestion of a monthly meeting will help with this issue.
- Julie mentioned that people who are struggling with moving from the Compass to their QI plans might benefit from a TA visit and there are still many openings for the November 1 and 2 visits. Please contact Julie and Kathy if you would like to schedule a TA visit.

5. Other Issues

- Catherine mentioned that Laura is hosting a meeting twice per month at the Campus to meet, greet, and consult to increase understand of and access to services.
- The RCC will be moving to the Campus soon.
- Partnership HealthPlan of California reimburses for engagement in AOD.
- Rob mentioned that the "It Happens" event will be this coming weekend. He invited everyone to come and enjoy music, food, and support this event.

6. Next Meeting will be held on October 18th from 9:00 – 10:30 in the Jail training room.

- Marin County Jail training room: 13 Memorial Drive, San Rafael, CA 94903-5299. Ph: 499-7316. Enter at the Jail entrance, follow the hallway to the end, take the elevator to the second floor, and sign in at the Jail reception desk.
- The November meeting will be held on 11/1/11 with TA visits on 11/1 and 11/2. This is off-schedule and planned for the first Tuesday of the month to accommodate Ken and Chris' schedules for TA visits.

7. Adjournment The meeting was adjourned at 10:30.