

**Marin County Mental Health Services Act - Prevention and Early Intervention  
Satisfaction Survey Results  
July 1, 2014 - June 30, 2015**

	<b>1 ECMH</b>	<b>2 TripleP</b>	<b>4 * TAY</b>	<b>5 Latino</b>	<b>6 CHA</b>	<b>6 Ritter</b>	<b>7 OA</b>	<b>11 Vtnms</b>	<b>18 BACR</b>	<b>18 MCCSD</b>	<b>18 Seneca</b>	<b>19 Vets</b>
Would you use these services again in the future? Yes	92%	97%		95%	100%	100%	100%	100%	100%		80%	75%
How likely is it that you would recommend these services to a family member, neighbor, or friend? <i>Somewhat Likely, Very Likely</i>	94%	98%		94%	100%	95%	100%	100%	100%		100%	85%
Staff were sensitive to my cultural background (race, religion, language, etc.) <i>Agree, Strongly Agree</i>		98%		92%	100%	95%	94%	100%	100%		100%	85%
Have the services you received helped you to deal more effectively with your problems. <i>Somewhat, Very Much</i>	94%	91%		89%	80%	95%	100%	100%	100%		100%	75%
Number who completed survey	N=67	N=258		N=122	N=10	N=59	N=21	N=30	N=11		N=5	N=36
Who completed survey	Providers	Parents		Clients	Clients	Clients	Clients	Clients	Parents		Students	Clients

\* TAY program used the Session Rating Scale (SRS) to determine % of clients reporting a positive therapeutic alliance: 83% (N=115)