

MHSA Advisory Committee Meeting Notes

February 24, 2016

1:30-3pm

20 N. San Pedro Road, Point Reyes Conference Room

Introductions and review of the agenda and materials provided to participants of the meeting.

Non-committee participants at this meeting were: Dawn Kaiser, MHSUS Quality Improvement Manager, Janice Wells, MHSUS Division Manager, Patty Lyons, Unit Supervisor of the HOPE FSP, Kathy Chestnut, Unit Supervisor of the STAR FSP, Angela Tognotti, Unit Supervisor of the Odyssey FSP, Vicki Nightingale, Admin Support Staff, Denise Zvanovec, Assistant CFO for MHSUS, Celia Allen, HHS Chief Fiscal Officer and Kristen Gardner, PEI Coordinator.

The committee members were informed that Steve Eckert had to resign from his participation of the committee as he left his position as Executive Director of Buckelew Programs. The committee agreed that we should recognize his valuable contribution to the committee and that his voice at the table would be missed. A Certificate of Appreciation was sent to Steve.

MHSA Innovation Plan

I provided an update to the committee members that the MHSA Innovation Plan would be going to the Board of Supervisors for review and approval on their March 1, 2016 agenda. I provided the web link to the committee so they could review the final language at: <https://www.marinhhs.org/innovation-meeting>.

Update since the meeting: The Board of Supervisors did approve the MHSA Innovation Plan and on March 24, 2016, we will be going to Sacramento to the Mental Health Services Oversight and Accountability Commission (MHSOAC) to present our Innovation Plan and seek their approval. Throughout the Innovation planning process, we have been keeping the MHSOAC updated on the Plan language, the robust stakeholder feedback process, and sought their input and guidance as we finalized the plan language. We are hopeful to get their approval on March 24th.

STAR, Odyssey and HOPE FSP Outcomes for FY2014-15

Janice Wells provided an overview of the three Full Service Partnerships (FSPs) for the STAR (Support and Treatment After Release) FSP, the Odyssey FSP and the HOPE (Helping Older People Excel) FSP. The FSP approach is a 'whatever it takes' service to promote recovery. She reviewed the FSP goals and how staffing challenges have impacted the numbers served in FY14-15 versus our identified goal. Janice introduced the three unit supervisors that oversee the three FSP programs: Patty Lyons, HOPE FSP, Kathy Chestnut, STAR FSP, and Angela Tognotti, Odyssey FSP.

Dawn Kaiser began reviewing her PowerPoint presentation which is attached to these meeting minutes. The presentation focused on the three adult FSPs and their goals and outcomes from FY14-15 services – the first year of our MHSA Three-Year Program and Expenditure Plan for FY14-15 through FY16-17 that we are reporting about in our MHSA Annual Update. The MHSA Annual Update is a yearly report that is required under the Act to show stakeholders how MHSA funding is positively impacting mental health services in our county.

The presentation reviewed the number of unique client contacts and number of services for each of the adult FSPs. Dawn reviewed the Milestones of Recovery Scale (MORS) data, the PHQ-9 outcomes, and the sample outcomes for the Performance Outcomes Quality

Improvement (POQI) for the STAR FSP. The POQI is a survey that the state requires counties to do twice a year. On slide 8 of the presentation you will see the FSP outcomes for FY14-15 for each of the adult FSPs for Homelessness, Incarceration and Hospitalization and the total cost avoidance for FY14-15 based on services provided through the FSPs.

A lot of questions were asked from the committee members throughout the presentation, such as: what are the unmet needs? How does lack of housing impact it? Recommendations to allow clients to give feedback, good or bad, outside of the state mandated POQI survey were discussed.

Patty Lyons addressed many questions related to the HOPE FSP which focuses on age 60+ seniors and talked at length about the HOPE Senior Peer Counseling program.

Gayle Theller had many questions related to substance use services in the FSP programs. Janice and Brian Slattery talked about the services that Marin Treatment Center provides to STAR and Odyssey FSP clients. Questions around whether the services were available for the LGBTQ community were discussed. All FSPs welcome LGBTQ clients with some being transparent about their status being disclosed and others where they maybe LGBTQ, but not identifying themselves as such.

Questions around how many Full Time Employees (FTEs) were in each FSP program. Each Unit Supervisor reviewed their staffing and identified the many positions that are still yet to be filled.

Gayle Theller asked about Request for Proposal processes related to MHSA services. Feels that MHSA funding should be used for Marin County community based organizations and not agencies outside the county (e.g., Mental Health Association of San Francisco). She has concerns that there are better ways to spend the money. Kerry Peirson commented that a concern about this approach is achieving diversity in our workforce which is a challenge in Marin.

Denise Zvanovec and Celia Allen reviewed the adult FSP program allocations and the expenditures for FY14-15 (not finalized until after Cost Reporting is finished). See attached Financial Overview for the STAR, Odyssey and HOPE FSPs.

As shown on the financial overview for the adult FSPs, there has been some unspent funding due to staffing challenges, late implementation of some of the enhancements added during the MHSA Three Year planning process as FY14-15 was the first year of the new plan.

Robert Reiser asked about the unspent funding and what happens to it. Celia explained that we keep it and use the unspent funding for the next MHSA Three Year Planning process – which will begin again this Summer 2016 as we have to put a new MHSA Three Year Plan together that will begin July 1, 2017.

Both Brian Slattery and Robert Reiser said they found this data presentation to be very helpful.

MHSA Advisory Committee Purpose

I provided the committee with draft language for Marin's MHSA Advisory Committee's purpose, but due to the robust dialog regarding the FY14-15 adult FSP outcomes, we were not able to talk about this draft language. It is included with these committee notes with a request for members to review the language and email me (KClarke@marincounty.org) with their feedback to compile for a future discussion. Please review the draft language and send me your thoughts/additions/deletions, etc.

At the end of the meeting, Suzanne Tavano asked the committee members if the monthly meetings and content were meeting the expectations of the membership now that the committee has been in place for one year. The response from the group was very positive and that we were moving in the right direction.

Next Meeting Agenda

The March 23rd meeting will be focused on the youth Full Service Partnerships: Youth Empowerment Service FSP and the Transitional Age Youth FSP which are managed by Dr. Ann Pring, MHSUS Division Manager. The Transitional Age Youth FSP is provided by our community partner, Sunny Hills Services. Dawn Kaiser will return to give an overview of the service goals and outcomes for these two FSPs and Denise Zvanovec and Celia Allen will return to review the allocation and expenditures for these two FSPs.

Also presenting will be Cesar Lagleva, MHSUS's Ethnic Services and Training Manager who will talk about his work and FY14-15 outcomes for the Workforce, Education and Training component of MHSA.

Our next meeting is scheduled for Wednesday, March 23, 2016, 1:30-3pm in the Point Reyes Conference Room at 20 North San Pedro Road.