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Guidance for Staff Regarding HHS Encounters With Immigration Agents

August 2018

Q: Are there changes with local Marin County Health and Human Services programs?

A: No. HHS remains committed to serving all those in need of services. Care is available at Marin County, Health and Human Services offices regardless of immigration status.

Q: What should an HHS employee do if approached by an Immigration and Customs Enforcement (ICE) Agent?

A: Staff cannot interfere with ICE activity or searches. In the event staff are approached, they should immediately contact a supervisor who will immediately contact county counsel.

Whether HHS is required to comply with a demand from ICE will depend on the circumstances, and staff must wait for direction from their supervisors and counsel before providing any information.

Q: How are HHS employees supported?

A: ICE activity can be upsetting for not only our clients, but for staff and our community. County staff can obtain supportive services through the County's Employee Assistance Program (EAP) by calling (800) 227-1060 or by clicking [here](#).

HHS also has zero tolerance of racial harassment from client to staff and between staff. To report such harassment, please inform your supervisor or notify Sondra Lewis, Senior Personnel Analyst, Labor Relations via email at slewis@marincounty.org or phone at 415.473.6928

