

APPENDIX FIVE

Service Category III E Family Caregiver Support Program

This RFP seeks proposals in the classification as defined by CDA: Family Caregiver Support Program (FCSP).

FCSP is designed to reduce caregiver burden, enable caregivers to remain in the workforce, and prevent or delay the need for a higher level of care for the care receiver. Information about the caregiving role and available resources empowers those facing a long-term caregiving situation. Proactive outreach and access to service assistance are vital to preserving and promoting unpaid family support networks. Program services help caregivers cope with stress, depression, multiple personal demands, competing priorities, and can reduce reliance on more costly formal supports. The availability of emergency or intermittent respite gives the unpaid caregiver a needed break from their caregiving responsibilities. Limited supplemental services address unique needs that threaten the caregiver's ability to provide care.

The OAA Title III E FCSP provides a variety of services to address the needs of informal, unpaid family caregivers.

The Program provides service to: (1) informal caregivers of older adults; and (2) older relative caregivers (who are 55 years of age and older), with primary caregiving responsibilities for a child or individuals with a disability.

Based on responses to the AAA Needs Assessment, the Program services focus included in this funding cycle:

Respite Care: Provides caregivers with temporary in-home or out-of-home relief from caregiving responsibilities

Access Assistance: Includes caregiver case management, information and assistance for caregivers

The following service classifications are the singular services or service combinations sought:

- Page 5.2 Caregiver Respite – In Home
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Caregiver Assessment

Service Category: Caregiver Case Management

Program Overview: An FCSP Access Assistance service provided to a caregiver, at the direction of the caregiver by an individual who is trained and experienced in the case management skills that are required to deliver services and coordination; and to assess the needs, and to arrange, coordinate, and monitor an optimum package of services to meet the needs of the caregiver.

Data Collection and Reporting

The AAA contract requires reporting the number of unduplicated participants and the number of service units provided each month.

Units of Service: 1 hour

Minimum number of units to be proposed: Bidder to propose

Registered Service: Unduplicated client counts by characteristic and service units for Caregivers. ADL/IADL information for Care Receivers (not Older Relative Caregivers).

Funding for the Access Assistance category: \$69,265 for the nine-months October 1, 2024 – June 30, 2025

\$85,600 annually each year from July 1, 2025-June 30, 2030

Caregiver Information and Assistance

Service Category: Caregiver Information and Assistance

Program Overview: An FCSP Access Assistance service that provides the individuals with current information on opportunities and services available to the individuals within their communities; assesses the problems and capacities of the individual; links the individual to services; and ensures that the individual receives services they need.

An FCSP Access Assistance service involving interventions (one-on-one contacts with individuals) initiated by an agency or provider for the purpose of identifying caregivers and encouraging their use of existing caregiver support services.

An FCSP Access Assistance service for the provision of bilingual communication assistance to a caregiver in order to access assistance and receive support for his or her caregiving responsibilities (e.g., staff interpreting dialogue between caregiver and care consultant staff translating an elder's prescription drug label for his caregiver).

Data Collection and Reporting

The AAA contract requires reporting the number of unduplicated participants and the number of service units provided each month.

Units of Service: 1 contact

Minimum number of units to be proposed: Bidder to propose

Non-registered: Estimated unduplicated client counts or audience size and service units.

Funding for the Access Assistance category: \$69,265 for the nine-months October 1, 2024 – June 30, 2025

\$85,600 annually each year from July 1, 2025-June 30, 2030

Caregiver Respite In-Home

Service Category: Caregiver Respite In-Home

Program Overview: An FCSP Respite Care service that includes the provision of care receiver assistance with eating, bathing, toileting, transferring, and or dressing (along with care receiver supervision and related homemaker assistance) by an appropriately skilled provider.

An FCSP Respite Care service that includes the provision of care receiver day and/or overnight supervision and friendly visiting by an appropriately skilled provider or volunteer to prevent wandering and health or safety incidents.

Data Collection and Reporting

The AAA contract requires reporting the number of unduplicated participants and the number of service units provided each month.

Units of Service: 1 hour

Minimum number of units to be proposed: Bidder to propose

Registered Service: Unduplicated client counts by characteristic and service units for Caregivers. ADL/IADL information for Care Receivers (not Older Relative Caregivers).

Funding for the Respite Category: \$103,900 for the nine-months October 1, 2024 – June 30, 2025

\$128,400 annually each year from July 1, 2025-June 30, 2030

Caregiver Respite Out of Home

Service Category: Caregiver Respite – Out of Home

Program Overview: An FCSP Respite Care service provided in residential settings such as nursing homes, assisted living facilities, and adult foster homes (or, in the case of older relatives raising children, summer camps), in which the care receiver resides in the facility (on a temporary basis) for one or more nights.

Data Collection and Reporting

The AAA contract requires reporting the number of unduplicated participants and the number of service units provided each month.

Units of Service: 1 hour

Minimum number of units to be proposed: Bidder to propose

Registered Service: Unduplicated client counts by characteristic and service units for Caregivers. ADL/IADL information for Care Receivers (not Older Relative Caregivers).

Funding for the Respite Category: \$103,900 for the nine-months October 1, 2024 – June 30, 2025

\$128,400 annually each year from July 1, 2025-June 30, 2030

Caregiver Respite Out of Home Day Care

Service Category: Caregiver Respite Out-of-Home Day Care

Program Overview: An FCSP Respite Care service provided in settings other than the caregiver/care receiver's home, including adult day care, senior center, or other non-residential setting (in the case of older relatives raising children, day camps), where an overnight stay does not occur.

Data Collection and Reporting

The AAA contract requires reporting the number of unduplicated participants and the number of service units provided each month.

Units of Service: 1 hour

Minimum number of units to be proposed: Bidder to propose

Registered Service: Unduplicated client counts by characteristic and service units for Caregivers. ADL/IADL information for Care Receivers (not Older Relative Caregivers).

Funding for the Respite Category: \$103,900 for the nine-months October 1, 2024 – June 30, 2025

\$128,400 annually each year from July 1, 2025-June 30, 2030